

Lone Working statement

It is a part of our health and safety policy that we actively discourage volunteers from working alone with people who use our services. Our guidance to you is as follows:

- Never visit a member of the NTF at home on your own if at all possible; please visit in pairs if possible. Even better, try and meet on neutral territory if you can.
- If you do have to visit alone, ensure that you leave details of your whereabouts, your mobile phone number and the time expected back with someone responsible and call that person once you have returned home.
- While the majority of encounters will be perfectly safe, be aware of staying near an exit and know where exits to the house are.
- Please be clear about your role when visiting someone at home – whether you are there as a representative of NTF or as a friend

We value our volunteers and want not to put them in any danger and certainly do not want to lose you! We are also concerned for the reputation and future of the organisation and are aware of the damage an incident can do the morale of all involved. Please think about others when committing yourself – and our insurance premiums!

Remember the current slogan – Stay Safe!